

BETTER BREEZE FREQUENTLY ASKED QUESTIONS

What is Better Breeze and how is it different that the current Breeze system?

Better Breeze is an all new, easier, more flexible, and more secure fare payment system.

It includes:

- Open payment where customers can tap a bank card or mobile wallet directly on faregates or fareboxes to pay their fare.
- Reliable, touch screen Breeze vending machines.
- Modern fare equipment that reduces fare evasion and improves transit system security.
- New Breeze cards and a new mobile app that are compatible with the new system.

Can I use my current Breeze card on the Better Breeze system?

No. Current Breeze cards are not compatible with the new, Better Breeze system.

Beginning April 2025, Breeze card holders can purchase new cards at Breeze vending machines, Ride Stores, Reduced Fare offices, and pop-up locations systemwide. The new Breeze cards are account-based and fare stored in a customer's account rather than on the card.

Current Breeze card holders must spend down the existing fare on their account. Account balances DO NOT carry over.

Can I use the Breeze Mobile 2.0 app on the Better Breeze system?

No. The current Breeze Mobile 2.0 app is not compatible with the new, Better Breeze system.

Beginning April 2026, Breeze Mobile app users will need to delete Breeze Mobile 2.0 and download the new Breeze Mobile app. Customers must create a new account with a virtual Breeze card to purchase fare through the new app.

Current Breeze Mobile 2.0 app users must spend down the existing fare on their account. Account balances DO NOT carry over.

How do I ride MARTA now?

Customers should continue using their current Breeze card and Breeze Mobile 2.0 app and the existing fare equipment at stations and on vehicles until the customer transition period in April 2026.

When can I use the new faregates and Breeze vending machines?

Better Breeze fare equipment is being installed systemwide and not yet ready for use.

Beginning in April 2026, MARTA will begin transitioning customers from the current Breeze system to the Better Breeze system.

Construction and equipment installation is being done in phases to maintain access to all rail stations. Customers who enter a rail station through an open entry point must have fare to exit at their destination.

Pay special attention to signage and announcements at rail stations to navigate the ongoing fare equipment installation.

Will there be a fare increase with the Better Breeze system?

No. Fares remain unchanged.

\$2.50 for a one-way trip

\$1 for Reduced Fare and streetcar

\$4 for Mobility

Will Better Breeze work with regional transit partners (ATL, CobbLinc, and Ride Gwinnett)?

Yes. MARTA's regional transit partners are part of Breeze and will transition to the Better Breeze system in April 2026.

Will Better Breeze work on all MARTA service?

Yes. All MARTA services will utilize the Better Breeze fare payment system including rail, bus, the streetcar, MARTA Mobility paratransit service, and soon to be launched bus rapid transit service (*Rapid A-Line*) and on-demand transit service (MARTA Reach).

Will the Better Breeze system affect Mobility and Reduced Fare service?

Beginning in April 2026, MARTA Mobility and Reduced Fare customers will transition to the new fare system and now have the added option of using a Breeze card OR downloading the new app and using a virtual card.

What is open payment and how does it work?

Open payment allows customers to use a bank card (debit or credit card) or a mobile wallet on their smart phone or watch to pay their fare.

Customers can simply tap the bank card or their smart device on the faregate or farebox and enter the rail station or board the vehicle.

Open payment is used widely at retailers and restaurants and on many of the world's largest transit agencies including MTA in New York City and will be especially convenient for international visitors during the 2026 FIFA World Cup.

How do I receive a new Breeze card?

Beginning April 2026, Customers can purchase new cards at Breeze vending machines, Ride Stores, Reduced Fare offices, and pop-up locations systemwide.

When can I download the new app?

Beginning April 2026, Breeze Mobile app users will need to delete Breeze Mobile 2.0 and download the new Breeze Mobile app. Customers must create a new account with a virtual Breeze card to purchase fare through the new app.

Can I still use cash to pay my fare?

Yes. Cash will still be accepted as fare payment on local bus routes. Cash transactions remain available to purchase a Breeze ticket or card at a Breeze vending machine, Ride Store, or Reduced Fare office.